

Consider HSS for your spine surgery

Lumbar Decompression and Fusion Scorecard

HSS

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to shoulder replacement at HSS. But you can ask any hospital for this data, no matter what surgery you need.

Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.

Success Rate 🚩

76%¹

Out of 30 responses, 68% response rate

Of HSS patients **reported improvement** **within 12 months** after their treatment

Patient Experience ★

90%²

Of patients **would recommend HSS**

Over the national average of 70%²

★★★★★

4.9 out of 5

Based on **3,862** patient ratings**

Complications +

3.6%³

HSS Complications within 90 days of procedure

vs.

6.0%³

National Rate

Represents hospital-wide care. Lower is better

Avoidable Hospital Visits 🛡️

2.1%³

HSS Hospital visits following procedure

vs.

3.8%³

National Rate

Represents hospital-wide care. Lower is better

Procedure Volume ▲

2,004[™]

Lumbar decompressions per year

Source: ¹HSS Internal Data, 2022. ²CMS Care Compare, Feb 2025 Release. ³FAIR Health, July 2021 – December 2022. [™]Includes single level lumbar decompression with or without fusion. ^{**}Total service line ratings, January 2025.

The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

🚩 Success Rate
Tracks whether patients report feeling better one year after treatment. *Higher is better.*

★ Patient Experience
Would patients recommend this hospital to others? *Higher is better.*

+ Complications
Shows how often patients develop medical problems while in the hospital. *Lower is better.*

🛡️ Avoidable Hospital Visits
Shows how often patients need to be re-hospitalized after their initial treatment. *Lower is better.*

▲ Procedure Volume
Practice makes perfect. Seek out a hospital with lots of experience doing this procedure. *Higher is better.*

About lumbar decompression and fusion

What
An orthopedic spine surgery to relieve lower back pain, leg pain and/or other symptoms by permanently conjoining two or more vertebrae to realign or eliminate movement between them.

Where
Takes place in a hospital.

Length of Hospital Stay
Ranges from less than one day to several days, depending on the complexity of the procedure and your overall health.

Testimonials

"Prior to the surgery, I could not even sit on my own couch. Now I can sit anywhere! I can go on vacation and go see my children at college without pain!"

Laura, Lumbar Decompression and Fusion

[Click here to see our patient stories >](#)

Ready to make an appointment?

Speak with an HSS Specialist. Reliable care is good for your health. Or call us directly at 877.606.1555.

[Book online](#) →

Endorsements



Ranked #1 in the U.S. for orthopedics since 2010

A comprehensive comparison tool

Hospital Reliability Scorecard



It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at www.medicare.gov/care-compare

	HSS	National/State Rates		
<p>Success Rate <i>Higher is better</i></p> <p>Q: What is the patient-reported success rate for my procedure?</p>	<p>76%¹</p> <p>Of patients reported improvement</p>	<p>N/A</p>		
<p>★ Patient Experience <i>Higher is better</i></p> <p>Q: Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare.</p> <p>Tip: look for stories from real patients on social media and the hospital website</p>	<p>90%²</p> <p>Of patients would recommend HSS</p>	<p>70%²</p> <p>National Average</p>		
<p>+ Complications <i>Lower is better</i></p> <p>Q: What is the complication rate for the hospital? For my procedure?</p>	<p>3.6%³</p> <p>HSS Complications</p>	<p>6.0%³</p> <p>National Rate</p>		
<p>🛡️ Avoidable Hospital Visits <i>Lower is better</i></p> <p>Q: What is the rate of re-hospitalizations for the hospital? For my procedure?</p>	<p>2.1%³</p> <p>Avoidable Hospital Visits</p>	<p>3.8%³</p> <p>National Rate</p>		
<p>▲ Procedure Volume <i>Higher is better</i></p> <p>Q: How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?</p>	<p>2,004^{**}</p> <p>Lumbar Decompressions</p>	<p>N/A</p>		

Ready to make an appointment? [Book online](#) →

Speak with an HSS Specialist. Reliable care is good for your health. Or call us directly at 877.606.1555.

Source: ¹HSS Internal Data, 2022. ²CMS Care Compare, Feb 2025 Release. ³FAIR Health, July 2021 – December 2022. ^{*}Includes single level lumbar decompression with or without fusion. ^{**}Total service line ratings, January 2025.