Plan Ahead for the Day

If you have children, family members, or pets at home who require your care, consider a back-up plan in case recovery is longer than expected – each patient recovers at a different pace. For their safety, children age 13 and younger cannot visit in pre-operative rooms, recovery areas, or patient rooms.

Visiting patients at HSS

- For the safety and comfort of patients and families, we respectfully request that only two visitors accompany the patient on the day of surgery.
- For more information on visiting policies during recovery, please ask the patient liaison staff in the Patient and Family Atrium. They will accompany visitors into the recovery areas or PACUs.
- Inpatient Room visiting hours: 11am – 9pm.

Preparing for Surgery

For more information for patients preparing for surgery at HSS, please ask for a copy of Your Pathway to Recovery: Information Guide for Ambulatory and Inpatient Surgery. You can also find more information at www.hss.edu, as well as on HSS’s Facebook and Twitter pages.

4th Floor Recovery Room (PACU) Visiting Times and Guidelines

A staff member or volunteer will escort you to recovery. Recovery Room (PACU) visiting times are:

- 9:00am – 9:20am
- 2:00pm – 2:20pm
- (for overnight patients only) 4:00pm – 4:20pm
- 11:30am – 11:50am
- 6:00pm – 6:20pm
- 8:00pm – 8:20pm

- One visitor may visit the bedside at a time.
- An additional visitor may share the 20 minutes.
- Please turn off cell phones.
- No food, drink, flowers, or balloons are permitted.
- All visitors must be 14 years or older.
- One parent or guardian may remain with pediatric patients.
- For your safety, please do not sit on patient beds.

Pick-up/Calling in for Information

Please call Patient Liaison Services for updates on the day of surgery or procedure.

- Ambulatory Surgery: 212.774.2179
- Hand and Foot Center: 646.797.8545
- Same Day Surgery: 212.774.2201
- Special Procedures Unit: 646.714.6768

24 Hour Patient Information: 212.606.1377