

About HSS EmployerConnect

HSS EmployerConnect provides streamlined access to the best musculoskeletal care for your employees and their family members.

Like all patients that seek services at HSS, your employees and their family members will receive the most appropriate and highest quality of care. HSS EmployerConnect is designed to support employers in achieving their healthcare strategy. The program includes, but is not limited to, the following customizable services:

- **Facilitated Access** – With our Facilitated Access program, we offer your employees and their dependents a simple process for making appointments with HSS physicians. An employee requests an appointment online through a secure, customized, and cobranded HSS EmployerConnect portal, or by calling a dedicated toll-free number and speaking with one of our referral specialists.
- **HSS Onsite** – HSS Onsite provides easy and convenient access to superior care at your location, so your employees can seek treatment sooner, get better faster, and experience superior outcomes. We will work with you to bring specialists and/or rehabilitation to your location.
- **HSS eConsult** – Our eConsult service provides your employees with access to a HSS second opinion without coming to an HSS facility. Because musculoskeletal problems are so costly to your company, it's important to manage these conditions and costs with an accurate diagnosis and effective treatment plan. Among those who've come to HSS for a second opinion, 38% received a recommendation for a different course of treatment.
- **Employee Education** - HSS is the leading educator in the field of musculoskeletal health. In addition to training the world's best physicians and educating our patients, we can support your health management programs through our library of preventative health, wellness, and performance education content.

HSS EmployerConnect benefits your employees

- **Access to world class care:** HSS EmployerConnect provides streamlined access to the finest quality medical care so your employees and their dependents do not have a wrong procedure or treatment plan, protecting your employees health and quality of life.
- **Back to daily activities:** Your employees lead busy lives, both inside and outside of work, HSS EmployerConnect puts HSS knowledge and expertise at your employees fingertips so they can get the care they need for their musculoskeletal health

HSS EmployerConnect benefits employers

- **Reduce total musculoskeletal spend:** Musculoskeletal disease is the largest single health care expenditure across all employers, we can work partner together to impact the direct and indirect costs tied to these conditions
- **Improve presenteeism:** Among those who've come to HSS for a second opinion, 26% received a non-surgical recommendation. While surgery benefits many people with orthopedic issues, it's not right for all patients. Having the wrong procedure or undergoing an unnecessary surgery is not only bad for your employees' health, but also incredibly costly for employers. HSS EmployerConnect provides a way to get in front of your employees earlier in the treatment process to ensure that they are getting the most appropriate treatment and excellent care.
- **Steer to in-network providers:** Through the HSS EmployerConnect program, your employees will be directed to in-network providers based on condition and other preferences and assisted with securing appointments to ensure that they are being seen by HSS' high quality providers.

If you would like to learn more about **HSS EmployerConnect** and how HSS can work with you to benefit your organization and your employees, or have any questions about the program, please email employerconnect@hss.edu, and a member of the team will respond to your inquiry.