



We believe that visitors can play a vital role in the healing process and enhance the well-being of our patients. Patients may choose who will and will not be permitted to visit them in the Hospital and may also communicate to Hospital staff any restrictions they would like to place on visitation. Patients may designate others to make visitation decisions on their behalf.

The Hospital welcomes visitors without regard to age, race, color, ethnicity, national origin, religion, culture, language, sex, sexual orientation, gender identity or expression, physical or mental disability, or socioeconomic status.

In order to promote a serene and healing environment for our patients, we ask that all visitors observe the following guidelines:

Visiting Hours

Visiting hours for the inpatient units are from 11:00am to 9:00pm. We request that only two adult visitors (14 years and older) visit a patient at one time. For our pediatric patients, the Hospital permits 24 hour visitation by one parent or other designated adult companion.

Visiting hours for the recovery areas (Post Anesthesia Care Unit or PACU) on the 1st, 4th and 9th floors vary by location. Please refer to the reverse side of this guide for additional information.

Visitor Code of Conduct

When visiting our patient care units, we ask that you follow the visitor code of conduct for the safety and well-being of our patients.

1. Limit the number of visitors to two at a time for each patient.
2. Plan on spending just a short time visiting. Although the visit is almost always welcome, it can be very tiring for the patient.
3. Carry on a cheerful conversation in a soft voice.
4. Please turn off your mobile phone while visiting.
5. If the patient you are visiting is sharing a room, please be mindful of the other patient's privacy and need for quiet.
6. Do not visit if you are unwell, particularly if you have cold or flu-like symptoms, or if you have had a stomach upset in the last 48 hours.

The Hospital may restrict visitation for a patient based on clinical or other reasons that might interfere with patient care.

Thank you for helping us maintain a healing environment for our patients at Hospital for Special Surgery.



**We respectfully request that only two visitors
accompany you on the day of surgery.
We may ask additional visitors to wait
in our main lobby.**

To ensure the safety, comfort, and privacy of all the patients in the Recovery Area, we ask that everyone follow these guidelines:

- ▶ Patient/Nurse Liaisons must accompany you to the Recovery Area (PACU) during all visits.
- ▶ One visitor is permitted at the patient's bedside for each of the structured visiting times. For pediatric patients, both parents/guardians are permitted.
- ▶ Food, drinks, flowers and gifts are NOT permitted in the Recovery Area (PACU).
- ▶ Cell phones must be OFF while in the Recovery Area (PACU) to prevent any interference with medical equipment.
- ▶ For our pediatric patients, the Hospital permits 24 hour visitation by one parent or other designated adult companion.
- ▶ Children aged 14 or older only are permitted in the Recovery Areas.

Recovery Area (PACU) Visiting Hours:

Visits are 15 minutes in length and take place at:
11:30am 2:00pm 4:00pm 6:00pm 8:00pm

*There is also a 9:00 AM visiting time for patients staying overnight
in the 4th Floor Recovery Area/PACU*

1st and 9th Floor Recovery Area Visiting Times:

Visits are 10 minutes in length and take place each hour on
the hour, or at the request of the nurse.

**24-hour Patient Information: 212.606.1377
4th Floor Patient & Family Atrium 212.774.2201**