HSS has long maintained a commitment to serving the community and ensuring that everyone has access to the best musculoskeletal care and educational resources. We achieve this by reaching out to the people in the communities we serve to ask questions about their healthcare needs, creating programs that help them live healthier lives, and gathering their feedback on how we can continually improve our programs.

This report outlines the continued steps we’ve taken to positively impact the communities we serve. In addition, we’re changing the future of community and public health through our research efforts. As part of our shared leadership model, culture of innovation and continuous improvement, basic scientists, clinical researchers, and physicians all work together to transform musculoskeletal care. HSS and the HSS Education Institute are committed to educating residents and fellows, and these efforts will produce enormous benefits in the decades ahead as our graduates take what they’ve learned here and go on to practice their skills in different geographies and communities far and wide.

HSS continues to receive the highest rankings in orthopedics, according to U.S. News & World Report “Best Hospitals.” HSS has also achieved the Healthgrades Outstanding Patient Experience Award™ for three consecutive years. We do not take these recognitions for granted. Rather, we strive to continue to provide exceptional patient care, conduct pioneering research, and educate the leaders of tomorrow.

We are joined in these efforts by our local, national, and international partners who share our dedication to enhancing public health and community wellness. As we look toward the future, we will maintain our commitment to helping meet the healthcare needs of people in our community and around the world.

Louis A. Shapiro
President and CEO
HSS | Hospital for Special Surgery
About HSS
HSS is a world leader in the diagnosis, treatment, rehabilitation, and prevention of musculoskeletal diseases and disorders. Today, we are performing surgeries never before imagined; creating tools and technologies that are transforming lives; and learning about the biological intricacies of the human body at the most fundamental level.

In the midst of these advances, we have not lost sight of our commitment to the people we serve in and around New York City. We remain steadfastly dedicated to caring for anyone who walks through our doors. By providing comprehensive services, improving communication, and partnering with other organizations whose passion for supporting our neighbors is as strong as ours, we strengthen public health efforts and optimize the health of the residents of the diverse communities for whom we provide care.

In addition to the programs and services we provide in New York City, we now extend our community outreach initiatives to people who receive our care in New Jersey, Westchester County, Long Island, Connecticut, and beyond. We have HSS outpatient centers in Uniondale, Long Island; Paramus, New Jersey; Stamford, Connecticut and, most recently, White Plains, New York. HSS also entered into an agreement with Stamford Health to collaboratively provide outpatient and inpatient orthopedic care at Stamford Hospital.

The advances we’ve achieved in orthopedics and rheumatology would not be possible without research. Our basic science and clinical investigators are conducting pioneering work that holds the potential not only for improving the lives of our patients, but also for people with musculoskeletal diseases and disorders on the other side of the world who may someday benefit from new treatments that can trace their roots to our laboratories.

Education remains an important part of our mission as well. We attract residents and fellows from across the nation and around the globe who are drawn to our competitive and well-regarded medical education programs. They know that the expertise they acquire, the guidance they receive, and the personal connections they forge during their time with us will set them on a course for a successful career, wherever they choose to practice.
HSS Outpatient Clinics: Ensuring Access to Care

The Ambulatory Care Center at HSS has more than 25 specialty clinics offering care to the medically underserved. The clinics are organized into three areas: Adult Orthopedic and Specialty Care; Adult Rheumatology Care; and Pediatric Orthopedic, Rheumatology and Specialty Care.

- **Adult Orthopedic and Specialty Care** consists of The Center for Skeletal Dysplasia and The Comprehensive Arthritis Program, as well as clinics for Brachial Plexus, Dermatology, Foot and Ankle, Hand, Hip and Knee, Limb Lengthening, Metabolic Bone, Neurology, Pain Management, Physiatry, Prosthetics and Orthotics, Spine, and Sports and Shoulder.

- **Adult Rheumatology Care** includes the Musculoskeletal, Rheumatology, and Lupus clinics.

- **Pediatric Orthopedic, Rheumatology and Specialty Care** consists of clinics for Cerebral Palsy, Hand, Orthopedics, Osteogenesis Imperfecta, Rheumatology, Scoliosis, and Sports Medicine.

Financial Assistance

The Financial Assistance Program at HSS ensures that patients of all backgrounds across the United States can receive high-quality healthcare. We carefully take into account the ability of each patient to pay. In addition, the Hospital extended our financial assistance program beyond the state mandated level of 300% of the federal poverty level to include patients whose income is at or below 700% of the federal poverty level. We have also extended our policy to consider a patient’s insurance co-pay, deductible, and co-insurance when considering eligibility for a discount. In addition, HSS currently participates in several Medicaid managed care plans and other plans for low-income patients.
Achieving Excellence

HSS has repeatedly earned recognition of our dedication to providing outstanding patient care based on innovation, education, and research.

For the eighth consecutive year, HSS was ranked #1 in the U.S. for Orthopedics by U.S. News & World Report “Best Hospitals” (2017–2018 rankings). HSS is also among the best in Rheumatology, ranking #3 in the nation. We have been highly ranked for both Orthopedics and Rheumatology for 26 years.

HSS was ranked Best in Manhattan for Pediatric Orthopedics and #28 nationally by U.S. News & World Report “Best Hospitals” (2017-2018 rankings).

HSS is the first hospital in New York State to receive Magnet® Designation—the highest award for nursing excellence—from the American Nurses Credentialing Center four consecutive times.

In the past year, HSS was nationally recognized with multiple awards from Healthgrades, the leading online resource to help consumers find the right doctor, the right hospital, and the right care, including:

- Outstanding Patient Experience Award™ (2015–2017)
- America’s 100 Best Hospitals for Spine Surgery Award™ (2015–2018)
- Five-Star Recipient for Total Hip Replacement for 11 Years in a Row (2008–2018)
Community Investment by the Numbers
$98.9 million spent on community benefits and services in 2016*

What is Community Benefit?

Community benefit includes programs or activities that are created to meet an identified community health need. These programs must seek to achieve one of the following objectives:

**Improve**
- access to health services

**Advance**
- medical or health knowledge

**Enhance**
- public health

**Relieve**
- or reduce burden on government or other community efforts

*As reported in the Hospital’s 2016 IRS Form 990 filing*
The communities that we serve are diverse—not only in who they are and where they have come from but also in their medical needs and healthcare preferences.

To address their needs and tailor our programs appropriately, we ask them what they know about their health, how they take care of themselves, and what they might like to change. We evaluate our participants’ knowledge, behaviors, and satisfaction, and then use the feedback to further enhance our efforts, with the goal of improving outcomes.

**Gauging Our Impact**
In 2015, HSS began collecting data indicators that are standard to every program, enabling us to assess the Hospital’s community impact. For every program, we assess:

**Reach**
How many people participated?

**Knowledge**
Did participants learn something new?

**Self-management**
Can they better care for themselves as a result of the program?

**Satisfaction**
Did they like the program, and would they refer a friend or family member?

**Sociodemographic Information**
Who are we serving?

After an event, participants in all HSS community programs are asked these questions on program evaluations. The data we collect are used to enhance our programs going forward so that we can continue to meet the changing needs of the people we serve. The data are also used to determine, as a hospital, the impact we have on the community as a whole.

**Impact**
Through 627 classes and events held in 2017, 6,371 people were served. Evaluations yielded the following outcomes, which support the success of the Hospital’s community programs:

- **95%** of participants gained knowledge
- **92%** of participants gained self-management skills to manage a chronic condition
- **96%** of participants were satisfied with our programs
- **96%** of participants would recommend the program to a friend or family member
- **38%** increase in the diversity of the programs’ participants

Joan Altman, BSN, RN, MPH; RN Community Program Coordinator educating residents at Arthur B. Brown and William Brown Gardens
HSS identifies public health challenges and tailors programs to tackle them.

From helping patients overcome healthcare barriers to empowering people of all ages to live healthier lives, our programs have made a positive impact on the communities we serve.

**Challenge:**
**Identifying and Addressing the Gaps in Lupus Education, Support and Outcomes**

**HSS Solution:**
**Culturally Tailored Lupus Support and Education Programs Through Patient and Community Partnerships**

Systemic Lupus Erythematosus (SLE) is a life-threatening, multi-system autoimmune illness that primarily affects women nine times more than men. African American, Asian, and Latina women are more commonly affected. Research demonstrates that these communities experience significant health disparities in illness severity and outcomes. Lupus mortality is associated with disease severity, and social factors such as lower socioeconomic status and health access. Research has shown that education, psychosocial and peer-based interventions have demonstrated improvement in knowledge, health-directed behaviors, self-efficacy, and social support. To meet these challenges, the HSS Department of Social Work Programs created culturally tailored lupus support and education programs and now offers more of them than any other hospital in the United States. These programs are offered free of charge not only in person but also over the phone. They address barriers of geography, transportation, and access.

LANtern® (Lupus Asian Network) is the only national hospital-based support, education, and advocacy program for Asian Americans with lupus and their families. There is a need for culturally competent resources to meet this growing population’s social, cultural, and linguistic needs. The program led to the creation of a national model for multi-tiered culturally tailored interventions through its bilingual (Chinese) SupportLine, publications, and community and professional programs to promote awareness, understanding, coping skills, and knowledge for Asian Americans living with lupus.

Charla de Lupus (Lupus Chat)® is a national peer health education and support program for people with lupus and their family members, with a focus on reaching underserved communities and addressing healthcare disparities. This program, which was created in 1994, specifically seeks to reach Latinos/Hispanics and African Americans, who are disproportionately affected by lupus. Participants can call Charla Line, a toll-free national support and education helpline, which screens and enables them to match with peers; connect with other people with lupus who speak their own language; meet with bilingual English/Spanish-speaking counselors in four hospital-based rheumatology clinics around New York City; and participate in support groups for teens, young adults, and parents.

LupusLine®, launched in 1988, is one of the longest running national telephone peer support programs, offering one-to-one emotional support and education to people with lupus by people with lupus. The program links people who need the service with trained volunteers who have lupus. Averaging over 150 client contacts monthly, LupusLine helps people with lupus and their loved ones to better manage and cope with the illness. Most callers report feeling less depressed and less isolated as a result of using the service.
Challenge: Obesity Is a Serious and Rapidly Growing Health Concern

HSS Solution: A Nutrition Education Program for Children and Their Families

According to the U.S. Centers for Disease Control and Prevention, the percentage of children in the United States who are obese has more than tripled since the 1970s, and today one in five school-aged children (6-19) is obese. Being overweight increases a child’s risk of health consequences, including fractures, liver disease, diabetes, and other problems. The HSS SNEAKER® (Super Nutrition Education for All Kids to Eat Right) program—a seven-week workshop for New York City children in elementary and high schools, community centers, and nonprofit organizations—provides education about healthy eating and the importance of staying active. The program is especially targeted to children and families in low-income and medically underserved communities.

SNEAKER® (Super Nutrition Education for All Kids to Eat Right) focuses on seven key areas:

- Building Healthy Meals and Portion Control
- Whole Grains and Fiber
- Fruits and Vegetables
- Healthy Beverages
- Lean Proteins and Dairy
- Physical Activity
- Healthy Snacks and Fast Foods

Weekly newsletters are sent to each child’s home to educate parents and caregivers about the lessons their children learned in school, so they can help foster healthy changes not only for the child, but also for the whole family.

From small group workshops to larger health fairs, SNEAKER® has reached more than 15,000 children since its inception in 2003. Pre-program and post-program evaluations completed by over 120 New York City public school students demonstrated statistically significant improvements in their nutrition and exercise knowledge after participating in SNEAKER®. In particular, students learned more about the number of recommended daily fruit servings, ways to add whole grains to one’s diet, portion control, healthier dairy and snack options, examples of lean proteins, and how to be physically active. Students also consumed more fruits, vegetables, fruit juices, and whole grain foods and less whole milk, and spent less time watching television and more time being physically active.

Team HSS Walks to Cure Lupus

HSS helps coordinate and participates in the annual Lupus Walk, which in 2017 was chaired by Louis A. Shapiro, HSS President and CEO. The event featured more than 900 walkers, with over 400 from HSS lupus programs.

LupusMinder

This new smart phone app, designed by and for people with lupus, helps patients track their symptoms between physician visits, manage their medications and medical appointments, and learn about the disease...anytime, anywhere. For example, if patients have questions for their doctor, they can note them in LupusMinder.

“I made the recipe we learned last week for my grandma. She loved how healthy it was and that it had fiber.”

—SNEAKER® participant
The information was easy to understand and easy to implement. Anyone involved in youth sports needs to focus on the HSS Sports Safety guidelines.

— A Sports Safety Parent
I am so proud of the amazing ways we are helping patients with lupus overcome challenges and do more of what they need and love most. Caring for those with the disease is key to what we do, through state-of-the-art care, support, and education.

—Lou Shapiro
President and CEO, HSS
Challenge:
Empowering Older Adults to Advocate for Their Health

HSS Solution:
Tailored Educational Programs Led by HSS Residents and Nurses

According to the U.S. Census Bureau, one in five people in the nation will be 65 or older by the year 2030. With that rise in older individuals comes the health perils associated with aging, including arthritis, a greater risk of falls, diabetes, vision problems, and fragile bones. HSS partners with community organizations serving older adults to provide health education tailored to their needs.

Through the Geriatric Resident Training Program, third-year orthopedic residents learn how to enhance their communication skills with older adult patients. Older adults often come from a culture of “doctor knows best” from their youth and can be afraid to question their doctors, thus leaving an appointment not fully understanding medical terms or medication schedules. HSS residents learn facts about older adults and the aging process and how to convey information on an appropriate health literacy and sound level, thereby increasing effective and sensitive communication with older adults.

The Nursing Community Education Outreach Program (NCEOP) delivers presentations to community organizations that provide care or other services for older individuals. The NCEOP partners with senior centers, senior housing, libraries, and home health aide agencies to customize presentations of greatest interest to the clients of those centers. Audience members enjoy the programs and have provided feedback indicating that they intend to make positive health behavior changes based on the new information they’ve learned.

Spreading Knowledge Throughout Our Region

HSS educational programs and events are not limited to New York City; they extend to the areas where the Hospital has established outpatient centers. Along with bringing to those communities the exceptional care for which HSS is world-renowned, locations in Connecticut, New Jersey, Westchester County, and Long Island conduct educational events and programs. The topics are tailored to the needs of each community.

- Educational programs for immigrants in the Stamford, CT area were delivered by a Spanish-speaking outreach nurse at the Building One Community Center.
- HSS offers free t’ai chi for arthritis classes for older adults at a Stamford senior center.
- HSS doctors deliver monthly lectures focusing on bone health, hip injuries in active adults, back pain, arthritis vs. osteoporosis, and ergonomics in the workplace.
- HSS is exploring live-streaming from HSS in New York City to the HSS outpatient centers in Long Island and Paramus.
- Staff from HSS collaborate with local community organizations—such as the Stamford Department of Health, school nurses, senior centers, health centers, and clinics—to present programs of interest to their clients.
- HSS entered into an agreement with Stamford Health to collaboratively provide outpatient and inpatient orthopedic care at Stamford Hospital.

Su Xiao Yu, MS, RD, CDN, CDE educating Cantonese-speaking community members
HSS is an institution that embraces cultural values and diverse perspectives to ensure we treat all of our patients with dignity and respect.

— Jillian Rose, LCSW, MPH, Assistant Director, Community Engagement, Diversity & Research
Earning National Recognition for Motion Analysis Lab

The Leon Root, MD, Motion Analysis Laboratory received full accreditation by the Commission for Motion Laboratory Accreditation (CMLA) in 2017—the first motion analysis laboratory in New York and the 11th in the United States to earn this distinction. CMLA accreditations are awarded to laboratories that have showcased exemplary work in gait and motion analysis—a technique in which clinicians examine an individual’s movement, such as walking and running, by breaking it down into its individual components and reporting quantitative measurements to describe the movement. HSS most often uses its motion analysis lab for pediatric patients with cerebral palsy and patients with sports-related injuries. Researchers also use the technique to analyze muscle activation and the alignment of an athlete’s movement during play. The lab is named after the late HSS pediatric surgeon Leon Root, MD, one of the nation’s foremost specialists in pediatric orthopedics.

Can a Consistent OR Staff Improve Outcomes?

HSS investigators received a $135,000 Orthopaedic Research and Education Foundation (OREF) Perioperative Surgical and Medical Home Patient Safety Research Grant to develop new methods to quantify operative team consistency and to evaluate its impact on patient and hospital outcomes after total joint replacement surgery. While it is commonly believed that having consistent operating room teams can improve the efficiency and quality of care, few studies have evaluated the scientific relationship between OR team members and surgical outcomes. Over two years, the research team will evaluate the association between operating room team composition, patient outcomes, and operational performance for some 35,000 joint replacements. The findings will help guide the optimal composition of staffing models for hospitals performing orthopedic surgery.

A Culture of Innovation

A key strength of HSS is the interplay between basic science and clinical researchers and the patients we are serving. For example, a surgeon may ask an HSS bioengineer, located just a couple of floors away, to see a patient. As a result of this collaboration, HSS engineers have developed novel prosthetics and implants that are improving patients’ lives. “About 15 percent of people who have knee replacement surgery experience pain and dissatisfaction. It might be related to how the knee joint moves after surgery and impacts joint tissues,” said Lionel B. Ivashkiv, MD, Chief Scientific Officer at HSS. “So we’re doing imaging on patients, and at the same time we brought in a team of bioengineers, biologists, and immunologists. I think we’re really one of the few, if not the only, centers that are bringing these kinds of scientists together.” This approach to scientific research—translating basic research findings into new ways of treating and preventing musculoskeletal conditions—is at the core of the HSS research mission, and was highlighted in a 2017 CNBC news story.

“

Gait analysis is instrumental to finding optimal solutions for patients to improve their walking ability.

— David Scher, MD
Associate Attending Orthopedic Surgeon and Co-Medical Director, Leon Root, MD, Motion Analysis Laboratory, HSS
Educating the Leaders of Tomorrow
Let the Games Begin

On October 30, 2017, 32 residents (PGY2-5) divided into two teams to test their surgical skills at the first annual HSS Surgical Games. Residents tried their hands at four different stations to perform 8-minute procedures, including carpal tunnel repair (on a cadaver), knee arthroscopy (using a simulator), and total knee arthroplasty and a foot/ankle procedure (on plastic models). Each resident was judged on a component of each procedure, and the results were tallied to determine the winning team. All participants received Surgical Games certificates. The Surgical Games are the first objective measurement of all residents performing a variety of specific orthopedic procedures.

Study Abroad

Every orthopedic resident at HSS has the opportunity to travel abroad. Many use this time for global medical missions, where they can sometimes train with HSS attending physicians or alumni. Over a period of two to three weeks, they learn new techniques and discover how orthopedics is practiced in another country. From Africa and Asia to Europe and the Caribbean, HSS residents have traversed the globe, benefiting local patients with their surgical skills. At the monthly residents’ meeting at HSS, they describe their experiences to their peers.

Sariah Khormaee, MD, PhD, a PGY4 orthopedic surgery resident, used her travel elective to go to Ho Chi Minh City, Vietnam and Yangon, Myanmar in the summer 2017. At Cho Ray Hospital in Vietnam, she focused on spine surgery, such as spinal fusions for traumatic injury, infections, and tumors. In Myanmar, she was a guest of SIGN (Surgical Implant Generation Network), learning their methods for treating long-bone fractures. “The types of injuries and deformities I saw during my trip were unlike those I’d seen at HSS. I learned a great deal about the management of severe trauma and advanced infection in spine and long-bone injuries,” says Dr. Khormaee. “My experience inspired me to pursue spine surgery, since the need I saw in these areas was extremely compelling. It reinforced my desire to understand ways to make surgery more accessible to all patients, regardless of where they live, and pursue international collaborations to help patients worldwide and to gain insight into treating diseases we don’t see as often in the United States.”

Travel to FOCOS

Residents are able to use their international travel elective to train at the 50-bed FOCOS Orthopaedic Hospital in Accra, Ghana. Created in 2012—a culmination of years of effort and dedication by Oheneba Boachie-Adjei, MD, Chief Emeritus of the HSS Scoliosis Service—FOCOS brings state-of-the-art orthopedic care to an area of the world where the need is great. Sravisht Iyer, MD (class of 2017), spent two weeks at FOCOS in November 2016 during his PGY5. “I’m interested in working in places where health care is not so easy, and I wanted to see how Dr. Boachie set up his program,” says Dr. Iyer, who enjoyed seeing how well the pediatric patients did at the hospital while they got stronger for spine surgery. “The travel elective was a great experience. I’m continuing to work with Dr. Boachie on research related to a series of cases at the hospital, and I hope I’ll get the chance to go back there.”

The modernization of surgical training is moving toward more objective measures to assess how we train the best and brightest surgeons. HSS established the Surgical Games to bring standardized objective training methods to our young surgeons in a fun and competitive environment.

― Anil Ranawat, MD
Associate Attending Orthopedic Surgeon, HSS

Trainees come to HSS from all over the world.

Our highly competitive residency and fellowship programs feature innovative ways for trainees to demonstrate their surgical skills and provide exceptional opportunities to take their expertise abroad to help patients in resource-limited nations. The result is a well-rounded education that prepares them for a successful and fulfilling career.

Top, from left to right: Todd Albert, MD; Anil Ranawat, MD; Julie Friedman; Jennifer Hammann; Peter Sculco, MD; Duretti Fufa, MD; Joy Buechler, NP; Michael Steinhaus, MD, and Cynthia Kahlenberg, MD
Bottom, from left to right: FRONT: Lauren Barber, MD; Bridget Ellsworth, MD; Joshua Wright-Chisem, MD; Kyle Morse, MD; BACK ROW: Mark Langhans, MD; Tony Shen, MD; Yianni Apostolakos, MD; Christopher Brusalis, MD; Daniel Driscoll, MD
Keeping the Community in Motion

Girls volleyball team participating in a POP screening at Hunter College High School
HSS community programs promote health education, support, and outreach services, with the goal of enhancing mobility and quality of life.

Below is a comprehensive list of HSS community benefit programs and contact information.

**Education to Improve Public and Patient Health**
- HealthConnection
  - Hospital for Special Surgery’s Good Health Newsletter
    hss.edu/health-connection-publication
- HealthConnection Fast Facts
  hss.edu/pped-fastfacts-publication
- Integrative Care Center (ICC)
  hss.edu/integrative-care
- Nursing Community Education Outreach
  contact 212.606.1263
- Public & Patient Education Musculoskeletal Health & Wellness Lectures
  hss.edu/public-patient-education
- Stamford Outpatient Center Community Education
  hss.edu/hss-stamford

**Focusing on Musculoskeletal Health**
- Musculoskeletal Exercise Wellness Programs
  hss.edu/public-patient-education

**Encouraging Safe Exercise**
- Exercise Wellness Program
  hss.edu/joint-mobility-center-services
- HSS Sports Safety Program
  hss.edu/sports/sports-safety-program
- Osteofitness
  hss.edu/joint-mobility-center-services
- Pre-Season Football Medical Screening
  hss.edu/psal

**Support for People with Chronic Musculoskeletal Conditions**
- Living with RA
  Lecture, Lunch & Conversation
  hss.edu/RAGroup
- Rheum to Heal
  hss.edu/rheumtoheal
- The Early RA Support and Education Program
  hss.edu/EarlyRA
- The Myositis Support and Education Group
  hss.edu/myositis-group
- The Scleroderma, Vasculitis, and Myositis Center Education and Support Forum
  hss.edu/scleroderma-vasculitis-center-programs

**Caring for Children and Families**
- Leon Root, MD Pediatric Outreach Program
  hss.edu/pediatric-outreach-program
- Feeding Creativity
  contact 212.774.7326
- SNEAKER® (Super Nutrition Education for All Kids to Eat Right)
  hss.edu/sneaker-about

**Improving Health Among Older Adults**
- HSS Speaker’s Bureau
  contact 212.774.7041
- The Greenberg Academy of Successful Aging
  hss.edu/greenberg-academy-for-successful-aging
- VOICES 60+ Senior Advocacy Program
  hss.edu/voices60

**Helping People with Lupus**
- Charla de Lupus/Lupus Chat®
  hss.edu/CharladeLupus
- LupusLine®
  hss.edu/LupusLine
- The SLE Workshop
  hss.edu/SLEWorkshop

**Reaching the Asian-American Community**
- HSS Asian Community Bone Health Initiative
  hss.edu/hss-asian-community-bone-health-initiative
- LANtern® (Lupus Asian Network)
  hss.edu/LANtern-services

**Assisting with Access to Care**
- VOICES Medicaid Managed Care Education Program
  hss.edu/voices-managed-care

**Reaching the International Community**
- The Foundation of Orthopedics and Complex Spine (FOCOS)
  hss.edu/hss-international
Investing in the Community Through Effective Partnerships

Active community partnerships include:

Clinical/Academic Partnerships
- Asian American/Asian Research Institute, City University of New York
- Charles B. Wang Community Health Center
- Chinese Community Partnership for Health, NewYork-Presbyterian Lower Manhattan Hospital
- Clinical Translational Science Center, Community Engagement Core, Weill Cornell Medical College
- Coalition of Chinese American IPA
- HSS-China Orthopedic Education Exchange
- Mt. Sinai Medical Center, Adolescent Health Center
- NewYork-Presbyterian Morgan Stanley Children’s Hospital at Columbia University Medical Center, Pediatric Rheumatology Service
- NewYork-Presbyterian/Columbia University Medical Center — The Mens Clinic at Audubon Clinic
- NewYork-Presbyterian/Weill Cornell Medical Center — Health Outreach® Program
- NewYork-Presbyterian Hospital
- New York University Silberman School of Social Work
- SUNY Downstate Medical Center’s Asian Pacific-American Medical Students Association
- Touro College Graduate School of Social Work
- Translational Research Institute for Pain in Later Life (TRIPLL)
- University of Delaware
- Weill Cornell Medical College, Department of Psychiatry

Community-Based Organization Partners
- All Community Adult Day Centers
- American Heart Association, Fairfield & Westchester Counties
- American Red Cross
- AmeriCares Free Clinics
- Arthritis Foundation—NY Chapter & New England Region
- Asian Health and Social Service Council
- Asphalt Green
- Back2Basics
- Basketball City
- Brown Gardens Assisted Living Facility
- Breakaway Hoops
- Brooklyn Nets Basketball Academy
- Blue Ridge High School
- Blondes vs. Brunette Football
- Carter Burden Network, Leonard Covello Senior Program
- Centercourt Sports
- Children’s Aid Society
- CUNYAC
- Chatham High School
- Chelsea Piers CT
- Chinese Consolidated Benevolent Association
- Chinese Planning Council
- Community Health Center, Inc.
- Dominican College
- East Harlem Community Health Committee (EHCHC)
- East Side Council on Aging (ESCOTA)
- Fifth Avenue Presbyterian Church
The success of the Hospital’s community-focused efforts would not be possible without strong, effective collaborations with our partners.

— Laura Robbins, DSW
Senior Vice President, Global & Academic Affairs

Golden Eagle Adult Day Center
Gouverneur Court
Greenwich Alliance for Education
Harlem Lacrosse
Isabella Geriatric Center
Jr. Knicks
Jr. Liberty
Lenox Hill Neighborhood House and (St. Peter’s Church)
LaGuardia Senior Citizens Center
Lincoln Center Education
Little Bucs Football
Long Island Nets
Long Island Youth Football Association
Long Island Youth Football Player Academy
Lupus Research Alliance
Lupus Foundation of America
Manhattan Country Day School
Marywood University
Medicare Rights Center
Mott Street Senior Center
Neighbors Link Stamford
NJ Wildcats
New York Chinatown Senior Citizen Center
New York Foundation for Senior Citizens
New York Road Runners Club (NYRR)
New York Sports Connection
New York Football Giants
Oceanside Stallions Football
Over 60 Senior Neighborhood
Port Youth Activities
Planned Parenthood of NYC

Prime Care Home Health Agency
Project Sunshine
Public School Athletic League
Self-Help Innovative Senior Center
Service Program for Older People
Spondylitis Association of America
Stamford YMCA
Stanley M. Isaacs Neighborhood Center
The Center for Information & Study on Clinical Research Participation (CISCRIP)
The Myositis Association
The Osborn
The Scleroderma Foundation
Up2Us Sports
Urban Health Plan, Inc.
Visiting Nurse Service of New York
West Side Interagency Council on the Aging (WSIACA)
Wyckoff Soccer
YM & YWHA—Washington Heights/Inwood
Young Women’s Leadership School (Astoria)

Government/Public Partners
National Institute for Arthritis and Musculoskeletal Disease (NIAMS) – National Multicultural Outreach Initiative
New York City Department for the Aging
New York City Department of Health and Mental Hygiene
New York City Public Schools
New York Public Libraries
New York State Department of Health
Office of Women’s Health, U.S. Department of Health and Human Services
Department of Youth and Community Development
HSS Notice of Nondiscrimination and Accessibility

Hospital for Special Surgery is committed to providing high quality care and skilled and compassionate service to our community. Consistent with this commitment, Hospital for Special Surgery complies with applicable federal, state, and local civil rights laws and does not discriminate on the basis of actual or perceived race, color, creed, ethnicity, religion, national origin, alienage or citizenship status, culture, language, age, disability, socioeconomic status, sex, sexual orientation, gender identity or expression, partnership or marital status, veteran or military status, or any other prohibited basis.

Hospital for Special Surgery:
Provides free aids and services to people with disabilities to communicate effectively with us, such as:
• Qualified sign language interpreters; and
• Written information in other formats, such as large print, audio, and accessible electronic formats.

Provides free language services to people whose primary language is not English, such as:
• Qualified interpreters; and
• Information written in other languages.

If you need these services, contact Bella Elogoodin, Senior Director, languageservices@hss.edu, Tel.: 1.212.606.1760.

If you believe that Hospital for Special Surgery has failed to provide these services or discriminated in another way, you can file a grievance with Bruce Slawitsky, Senior Vice President, Hospital for Special Surgery, 535 East 70th Street, New York, NY 10021, TTY: 1.800.676.3777, Fax: 212.606.1961, slawitskyb@hss.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, you may contact the office of Bruce Slawitsky for assistance.

You also have the right to file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1.800.368.1019, 800.537.7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATENCIÓN: Si usted habla español, le avisamos que tenemos servicios lingüísticos gratuitos a su disposición. Llame al 1-212-606-1760, TTY: 1-800-676-3777.

注意: 如果您講中文, 可向您提供免費語言服務。致電 1-212-606-1760，TTY: 1-800-676-3777。


 примите бесплатными услугами переводчика. Звоните по 1-212-606-1760, TTY: 1-800-676-3777.


ƯUONG: Nếu bạn nói tiếng Việt, bạn có thể liên hệ đến số 1-212-606-1760, TTY: 1-800-676-3777.

VEUILLEZ NOTER: Si vous parlez français, des services d’assistance linguistique gratuits, sont à votre disposition. Appelez le 1-212-606-1760, TTY: 1-800-676-3777.

如果讲法语，请拨打电话 1-212-606-1760, TTY: 1-800-676-3777。

ПРОСИТЬ: Вие, говорите по руски, вие можете да получите безплатни услуги на шефства. Изпълнете в номера 1-212-606-1760, TTY: 1-800-676-3777.

통역 서비스를 이용하실 수 있습니다. 이용할 수 있는 번호는 1-212-606-1760, TTY: 1-800-676-3777.

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During an HSS Sports Safety workshop at the New York Giants Quest Diagnostics Training Center, a young athlete is learning new exercises to help reduce his risk of injury.