

Thank you for considering HSS for your carpal tunnel release

HSS

Carpal Tunnel Release Price Estimate

So you can better evaluate your price estimate, HSS has developed a new tool called the **Hospital Cost Estimator**. The tool features your personalized price estimate alongside six factors that are important to consider when evaluating the best hospital for your needs.

The Estimator below provides data specific to carpal tunnel release procedures at HSS. But you can ask any hospital for this data, no matter what surgery you need.

Why the 6 factors of reliability are important

Watch a quick video on why >

Not all hospitals are the same. Some are more reliable than others. That's why making care decisions based solely on a price estimate can put you at risk of paying more — sometimes double or triple the amount of the original estimate. The six factors indicate how reliable a hospital is at performing a given procedure. They help you learn what data to ask for and explain why each one matters to your bottom line — and your health. [Learn why we chose these factors.](#)

Success Rate

90%¹ Of HSS patients **reported improvement** within 12 months after their treatment

Out of 23 responses, 67% response rate

Patient Experience

91%² Of patients **would recommend HSS** Over the national average of **72%**

★★★★★

4.8 out of **5**

Based on **18,491** patient ratings

Complications

.55³ HSS In-Hospital Complications

vs. 1.0² National Ratio

Represents hospital-wide care. Lower is better

Avoidable Hospital Visits

9.8%¹ HSS Readmissions

vs. 16%² National Rate

Represents hospital-wide care. Lower is better

Procedure Volume

667³ Carpal tunnel releases per year

Cost Efficiency

8%² Less expensive over time than the national average

0.92 HSS vs. 1.0 National. Lower is better

Reference # _____

For hospital services you pay:

\$ _____

Deductible \$ _____

10% Coinsurance \$ _____

Maximum Out-of-Pocket \$ _____

Surcharge \$ _____

For an estimate with Professional Services call 212-774-2607*
Watch this video to better understand your price estimate >

Source: ¹HSS Internal Data, 2020. ²CMS Care Compare, ³HSS Internal Data, 2019.

The 6 factors of reliability

Ask your hospital for this data to consider alongside your price estimate. The data will be different for each hospital.

Success Rate

Tracks whether patients report feeling better one year after treatment.
Higher is better.

Patient Experience

Would patients recommend this hospital to others?
Higher is better.

Complications

Shows how often patients develop medical problems while in the hospital.
Lower is better.

Avoidable Hospital Visits

Shows how often patients need to be re-hospitalized after their initial treatment.
Lower is better.

Procedure Volume

Practice makes perfect. Seek out a hospital with lots of experience doing this procedure.
Higher is better.

Cost Efficiency

Extra costs may add up in the first 30 days after your procedure due to complications, rehabilitation and other factors.
Lower is better.

About carpal tunnel release

What

Surgical procedure to relieve pressure on the median nerve of the hand by cutting the carpal ligament. Often performed endoscopically.

Where

Takes place in a hospital or ambulatory surgery center.

Length of Hospital Stay

Most patients go home the same day.

Endorsements



HSS has ranked U.S. #1 in orthopedics for the 11th year in a row

“From my first visit to my last, the staff was the most caring, knowledgeable and empathetic people I have ever met.”

Lucy, Wrist Injury/Condition

[Click here to see our patient stories >](#)

***THIS ESTIMATE COVERS HOSPITAL SERVICES ONLY;** THESE INCLUDE, BUT ARE NOT LIMITED TO, ROOM AND BOARD, OPERATING OR PROCEDURE ROOM USE, NURSING CARE, PHYSICAL THERAPY, AND MEDICATIONS ADMINISTERED IN THE HOSPITAL. **IT DOES NOT INCLUDE PROFESSIONAL FEES FOR SERVICES PROVIDED BY OTHER PROVIDERS, SUCH AS YOUR SURGEON, ANESTHESIOLOGIST, RADIOLOGIST, OR OTHER SPECIALISTS. THESE PROVIDERS BILL SEPARATELY FROM THE HOSPITAL. TO RECEIVE AN ESTIMATE THAT INCLUDES PROFESSIONAL FEES, PLEASE CONTACT THE HSS INSURANCE ADVISORY SERVICE AT 212-774-2607 OR GO TO WWW.HSS.EDU/ESTIMATESUPPORT.**

Medical care, and the costs that go with it, are personalized for every patient. The information provided is a good faith general estimate and not a guarantee of your actual costs, as a complete and accurate estimate would require a physical examination and the development of a full treatment plan and your actual costs may be higher or lower depending on many factors, including, but not limited to, where your services will take place, your specific treatment plan, actual services rendered, your health care needs, and the details of your insurance coverage. If you have insurance, the estimate provided will be based on your in-network level of benefits (including deductibles, co-pay, co-insurance, and out-of-pocket maximums). The estimated cost is not a guarantee your insurance will provide in-network coverage at HSS; plan limitations may apply. Please contact the HSS Insurance Advisory Service at 212-774-2607 or go to www.hss.edu/estimatesupport if you need help understanding your benefits or have any questions related to your estimate.



Cost Evaluator Worksheet

It's important to make an informed decision about your care. The following questions were designed to help put your costs into the context of how reliable a hospital is at performing a given procedure. Ask your hospital for this data to consider alongside your price estimate. Much of the data is also available at www.medicare.gov/care-compare

	HSS Hospital for Special Surgery	National/State Rates		
<p>Success Rate <i>Higher is better</i></p> <p>Q: What is the patient-reported success rate for my procedure?</p>	<p>90%¹</p> <p>Of patients reported improvement</p>	N/A		
<p>★ Patient Experience <i>Higher is better</i></p> <p>Q: Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare.</p> <p>Tip: look for stories from real patients on social media and the hospital website</p>	<p>91%²</p> <p>Of patients would recommend HSS</p>	<p>72%²</p> <p>National Average</p>		
<p>+ Complications <i>Lower is better</i></p> <p>Q: What is the complication ratio for the hospital? For my procedure?</p>	<p>.55¹</p> <p>In-Hospital Complications</p>	<p>1.0²</p> <p>National Ratio</p>		
<p>🛡️ Avoidable Hospital Visits <i>Lower is better</i></p> <p>Q: What is the rate of re-hospitalizations for the hospital? For my procedure?</p>	<p>9.8%¹</p> <p>Avoidable Hospital Visits</p>	<p>16%²</p> <p>National Rate</p>		
<p>▲ Procedure Volume <i>Higher is better</i></p> <p>Q: How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?</p>	<p>667³</p> <p>Carpal Tunnel Releases</p>	N/A		
<p>✓ Cost Efficiency <i>Lower is better</i></p> <p>Q: How do procedure costs over the course of 30 or 90 days compare up to the national average?</p>	<p>.92²</p> <p>Cost Efficiency Ratio</p>	<p>1.0²</p> <p>National Average</p>		
<p>Hospital Cost Estimate</p>	<p>\$ _____ *</p>	N/A		

Watch this video to better understand your price estimate >

***THIS ESTIMATE COVERS HOSPITAL SERVICES ONLY;** THESE INCLUDE, BUT ARE NOT LIMITED TO, ROOM AND BOARD, OPERATING OR PROCEDURE ROOM USE, NURSING CARE, PHYSICAL THERAPY, AND MEDICATIONS ADMINISTERED IN THE HOSPITAL. **IT DOES NOT INCLUDE PROFESSIONAL FEES** FOR SERVICES PROVIDED BY OTHER PROVIDERS, SUCH AS YOUR SURGEON, ANESTHESIOLOGIST, RADIOLOGIST, OR OTHER SPECIALISTS. THESE PROVIDERS BILL SEPARATELY FROM THE HOSPITAL. **TO RECEIVE AN ESTIMATE THAT INCLUDES PROFESSIONAL FEES, PLEASE CONTACT THE HSS INSURANCE ADVISORY SERVICE AT 212-774-2607 OR GO TO WWW.HSS.EDU/ESTIMATESUPPORT.** Medical care, and the costs that go with it, are personalized for every patient. The information provided is a good faith general estimate and not a guarantee of your actual costs, as a complete and accurate estimate would require a physical examination and the development of a full treatment plan and your actual costs may be higher or lower depending on many factors, including, but not limited to, where your services will take place, your specific treatment plan, actual services rendered, your health care needs, and the details of your insurance coverage. If you have insurance, the estimate provided will be based on your in-network level of benefits (including deductibles, co-pay, co-insurance, and out-of-pocket maximums). The estimated cost is not a guarantee your insurance will provide in-network coverage at HSS; plan limitations may apply. Please contact the HSS Insurance Advisory Service at 212-774-2607 or go to www.hss.edu/estimatesupport if you need help understanding your benefits or have any questions related to your estimate.

Source: HSS Internal Data, 2020; CMS Care Compare, HSS Internal Data, 2019